

Mayor's Blue Ribbon Taskforce for the Miami-Dade Public Library System



Service Model Working Group

Welcome to the Mayor's Blue Ribbon Task Force for the Miami-Dade Public Library System!

Your active participation in the Blue Ribbon Working Groups is critical to the success of this process. In your Working Group, you will analyze, participate in discussions and bring your own and your organizations' perspective as well as provide recommendations.

The Mayor's Blue Ribbon Task Force is tasked to recommend how Miami-Dade County can move toward a fiscally sustainable library system that meets the current and future needs of our County in an innovative, but pragmatic fashion. All content related to this process will be posted and regularly updated on the Mayor's webpage (www.miamidade.gov) and the Miami-Dade Public Library System webpage (www.mdpls.org).

Working Group members will work closely in researching best practices and identifying options with a rationale linked to fiscally responsible considerations of our community's needs. Guiding questions will frame each group's discussions and recommendations.

Guiding Questions:

- How should services be delivered in the next 5 years? 10 years? What modes of service delivery will need to be phased out, modified, enhanced, or introduced over the next 5 years? 10 years?

To provide recommendations to be considered for this question, the Working Group will need to assess the MDPLS's current service delivery model, innovative pilot programs currently in place with the MDPLS, innovative approaches currently being implemented nationally and internationally, technology trends, staffing levels needed to implement the different options, and the qualifications of staff to implement the different models. Recommendations should assess and consider library resources, delivery of services (modes, types, days, and hours of operations), and facility needs for the models. The group will also need to reflect on the phasing in of innovations and meeting the needs of the diverse neighborhoods that make up Miami-Dade County. All final recommended options will need to be presented along with a fiscal analysis and impact.